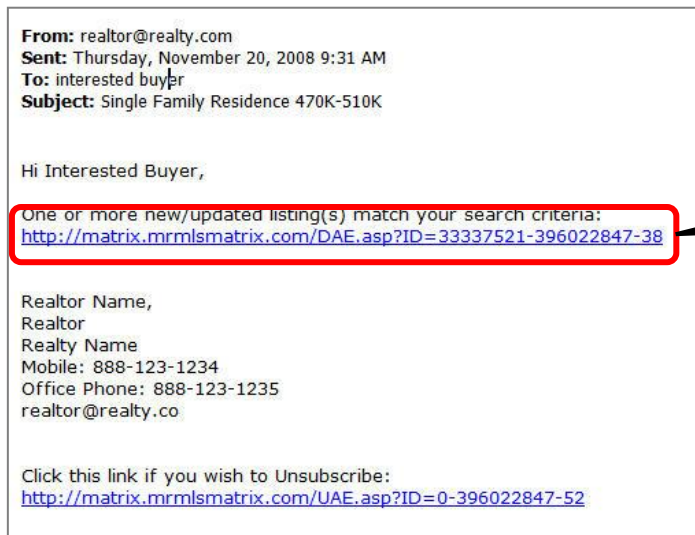


# Interactive Customer Portal

Your customers have the ability to interact with their Emails and Auto Mails. This feature allows your clients to select listings as their Favorites, Possibilities, and Discard unwanted properties. In addition, your customers will be able to rate these listings on a 5-star system. Your customer's selection will let you know which properties they are interested in.

## Customer's View of Portal

1. Create an Email or Auto Mail for your client and an email will be sent to your client. Your client will click on a link to retrieve listings that has matched their criteria.



Click on the **link** open the Customer Portal

2. Your client can add listings to a **Map**, **Favorites**, **Possibilities**, or **Discard** properties. They can **sort** listings by **only unread listings**, **only listings that no longer match** or **show all listings including discarded**. Lastly, your clients can rate each listing on a 5-star system.

Note, your client's Favorites, Possibilities, and Discard listings will be saved and can be retrieved each time your clients open their Portal.

Start Auto Email Favorites (5) Possibilities (25) Discarded (72)

Auto Email: SFR/Townhomes

Filter: Show All Listings · Only Unread Listings · Show All Listings including Discarded

Results 1 - 10 of 37

	Status	St#	Street Name	City	Area	TG#	L/S Price	CDOM	Br/Ba	Sqft	Built
<input type="checkbox"/>	Active	401	<a href="#">alster Av</a>	ARCD	605	597E1	\$739,000 ↓	73	5/3	1,900	1948
<input type="checkbox"/>	Active	4920	<a href="#">Alessandro Av</a>	TMPL	661	596J5	\$568,000 ↑	105	3/2	1,406	1951
<input type="checkbox"/>	Active	8815	<a href="#">Arcadia Av</a>	SGAB	654	566H7	\$688,000	69	4/3	2,336	1977
<input type="checkbox"/>	Active	9037 E	<a href="#">ARCADIA Av</a>	SGAB	654	566H7	\$499,000	6	4/3	1,903	1984

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Print Map Add to Favorites Add to Possibilities Discard

Display: Public - 1 Line at 10 per page.

Click on the tab to view previously saved **Favorites, Possibilities, and Discarded** listings.

Click on the links to **Sort**

Click on **Print, Map, Add to Favorites, Possibilities or Discard**

## 1.2 Agent's View of Portal

As an agent, you can view your customer's comments of their favorite, possible, or unwanted properties.

1. Go to Save Searches under the My Matrix Tab. Find your client and click on **Open Portal**.

### Saved/Automatic Searches

This page lists your saved searches. Saved searches are a quick way to re-run frequent searches. You can optionally set your saved searches to email your contacts with any new matching listings as they appear on the system. You can select up to 50 saved searches and click the Update Selected button to obtain counts of new matching listings.

Select All   Update Selected   Delete

**59253 SFR/ townhouses**  
[Settings](#) · [Revise](#) · [Full Search](#) · [Date Since](#) · [See Criteria](#) · [Market Update](#) · [Open Portal](#)  
Residential search saved for **Buyer's Name** last run on 6/11/2008 2:33:05 PM  
Auto Email Status: Active, Next Send Due: ASAP

Click **Open Portal** to view your customer's review

2. In the portal you can click view your client's Favorites, Possibilities, Discarded properties and their personal 5-star rating.

Note, the **Start, Auto Mail, Favorites, Possibilities and Discarded** tabs group the property preference of your customer.

Click a tab to view your customer's **Favorites, Possibilities, and Discarded** listings.

Start   Auto Email   **Favorites (5)**   Possibilities (25)   Discarded (72)   Help

Auto Email: SFR/Townhomes

Filter: [Show All Listings](#) · [Only Unread Listings](#) · [Show All Listings including Discarded](#)

Results 1-10 of 37.

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<input type="checkbox"/>	<input type="checkbox"/>	Received ML#	Status	St#	Street Name	City	Area	TG#	L/S Price	CDOM	Br/Ba	Sqft	Built
<input type="checkbox"/>		12/6/2008 A08137659	Active	401	<a href="#">alster Av</a>	ARCD	605	597E1	\$739,000 ↓	73	5/3	1,900	1948
<input type="checkbox"/>		12/5/2008 A08111041	Active	4920	<a href="#">Alessandro Av</a>	TMPL	661	596J5	\$568,000 ↑	105	3/2	1,406	1951
<input type="checkbox"/>		12/4/2008 A08168914	Active	8815	<a href="#">Arcadia Av</a>	SGAB	654	566H7	\$688,000	69	4/3	2,336	1977
<input type="checkbox"/>		12/4/2008 W08169114	A							6	4/3	1,903	1984

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**Print**   **Map**    Add to Favorites    Add to Possibilities    Discard

Display: Public - 1 Line   at 10 per page.

You can print or map listings for your client