

# **MRMLS Mobile**

## **Powered by Matrix**

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#### **General Product Info**

##### **Q. What is MRMLS Mobile?**

A. MRMLS Mobile, powered by Matrix, provides real estate professionals with the capability to search MLS data from a wireless handheld device anytime, anywhere there is cellular coverage.

MRMLS Mobile is similar to Matrix and is designed for wireless handhelds allowing quick, easy access to mission critical listing data on the road, at a moment's notice. With MRMLS Mobile, you can search on a variety of criteria including ML number, property type, property subtype, street number and street name, status, area, subarea, price range, number of bedrooms, number of bathrooms, date range and more. View listing data and a full-color property photo and map location.

##### **Q. What do I need to get started using MRMLS Mobile?**

Step 1: On your mobile phone navigate to [www.mrmlsmobile.com](http://www.mrmlsmobile.com) to access MRMLSMobile.

Step 2: On your mobile phone internet browser use your Matrix User ID, Matrix Password and email address.

Step 3: Search for listings on your mobile phone.

**Q. Do I need to install software or sync my wireless handheld to run MRMLS Mobile?**

A. Simple and easy to use, no software is required to install and no synchronizations are necessary to run MRMLS Mobile.

**Q. Is my wireless device compatible with MRMLS Mobile?**

A. Ideally suited for Pocket PC, Palm and BlackBerry handhelds, MRMLS Mobile runs on any wireless device that supports HTML Internet browsing.

To test if your wireless device is compatible with MRMLS Mobile, simply navigate to <http://www.google.com> from your Internet browser on your handheld device. If your wireless device can successfully load the site, including the Google logo, then your device should be compatible with MRMLS Mobile. Should you need further assistance, contact the MRMLS Mobile technical support department toll-free at 1.800.925.1525 or 1.909.859.2040 ext. 8 go to [www.imrmls.com/support](http://www.imrmls.com/support).

**Q. Can I just access Matrix, on my wireless handheld?**

A. Matrix, as opposed to MRMLS Mobile, is not designed to be displayed on wireless handhelds. But rather, Matrix is designed to be displayed on full size desktop monitors. MRMLS Mobile is the wireless extension of Matrix. It is a unique user interface to your MLS database, specifically designed to display MLS data on the smaller display screens found on wireless handheld devices.

**Q. Which carrier/wireless service provider is MRMLS Mobile compatible with?**

A. MRMLS Mobile works with the major carriers across North America.

**Q. What is the pricing for MRMLS Mobile?**

A. MRMLS is pleased to make MRMLS Mobile is available to MRMLS members FREE OF CHARGE. Your subscription to MRMLS Mobile includes wireless MLS service, and comprehensive online and toll free technical support.

Please note that to access MRMLS Mobile may require the purchase or upgrade of a wireless handheld device and Internet access, commonly known as a data plan, from a wireless service provider.

**Q. How do I register for MRMLS Mobile?**

A. You do not need to register your cell phone to use MRMLS Mobile. You will need your User ID, PIN, and SafeMLS password to login to MRMLS Mobile.

**Q. Where can I purchase a wireless handheld device and data plan?**

A. Please visit a wireless service provider, such as Verizon, Sprint, Nextel, Cingular and T-Mobile for all your wireless hardware and data plan needs.

**Q. How much data does a listing search typically take up?**

A. The average size to retrieve 1 MLS listing, including the exterior property photo is approximately 30-50 kb.

**Using MRMLS Mobile**

**Q. How do I access MRMLS Mobile from my device?**

A: This will vary device by device, model-by-model. Generally speaking, open up Internet Explorer on your wireless handheld and navigate to **www.mrmlsmobile.com**. Please note, there may be two types of web browsers on your handheld device, a "WAP" browser and an "HTML" or an "Internet" browser. You will want to use the HTML/Internet browser, as opposed to the WAP browser to successfully access MRMLS Mobile.

**Q. Why can't I view the exterior property photo on my device?**

A. Make sure that you are accessing MRMLS Mobile from an HTML Internet Browser. If you still cannot view the property photo, please check to see that your device supports picture viewing. If you are using a BlackBerry handheld, you may need to upgrade your BlackBerry software. Should you require assistance upgrading your BlackBerry software, contact your wireless service provider's data support line.